



VIVARI
SPA

SPA VOUCHER TERMS AND CONDITIONS

Rooted in Sanskrit mythology, Vivari is a soulful expression of holistic upliftment. A harmonious utopia that's intuitive to every guest's needs.

OPENING HOURS

08:00 - 19:00

When booking your Vivari Spa treatment, please alert your therapist to the following contra-indications:

High blood pressure
Recent surgery
Muscle or joint injury or severe pain
Pregnancy / breastfeeding
Diabetes
Epilepsy
Any other serious illness not listed

TERMS AND CONDITIONS

Bookings can be made telephonically or via email at bookings@vivarispa.co.za

Please have your voucher number on hand when making your booking – this will be required to secure an appointment time.

We have a strict 24-hour cancellation policy – if you do need to reschedule, please do it 24 hours before to avoid your voucher being FULLY redeemed.

Should you feel you would prefer products, this voucher can be used to purchase skincare or body care at Vivari Spa.

Please ensure you bring this physical voucher with you for your treatment, in order to use it as payment for your services.

In the spirit of mutual respect we kindly request punctuality.

Please feel free to arrive an hour before your scheduled appointment to become acquainted with our spa, complete your consultation and make use of our facilities.

When in our spa, please ensure that your mobile phone is either switched off or on silent mode.

Please note that our treatment menu prices are subject to change without notice.

Vivari Spa is not responsible for any damage, theft, loss or misfortune that may occur whilst on our premises, but we will take whatever steps necessary to avoid any unforeseen events.

Gift vouchers cannot be exchanged for cash.

Amounts used under the value of the voucher will be left on the card or allocated to your account for use at your next appointment.